



How to view ePedigrees

To view RDC's ePedigrees, you must first enroll on the TraceLink website. If you have not enrolled, please visit www.rdcdrug.com/epedigree.

To View by order

- 1.) Login at www.tracelink.com
- 2.) Click blue "Modules" tab
- 3.) Select "Product Track US" (see below)
- 4.) Change "Service Publisher" to RDC
- 5.) Enter desired date range
- 6.) Click green "Search" button
 - a. This displays all "Transaction Histories" (orders) in date range
- 7.) To view the whole order, click "View Exchange Details"
- 8.) To view individual lines, click "View Transaction Histories"
 - a. Then click "Shipment" on each line to see the ePedigree

To search by NDC

- 1.) Login www.tracelink.com
- 2.) Click blue "Modules" tab
- 3.) Select "Product Track US" (see below)
- 4.) Change "Service Publisher" to RDC
- 5.) Enter desired date range
- 6.) Under "Advanced Options", NDC field, enter NDC
 - a. Wait for field to auto-populate against the database, then click it
 - b. Click green "Search" button
- 7.) NOTE: The entire shipment will now display, with the desired item within the list
 - a. To find the item, hit Control F and re-type the NDC
- 8.) When the item is found, click the "Shipment" link on the item's line

Unable to view "Product Track US" on the Modules drop down menu?

- 1.) Login at www.tracelink.com
- 2.) Click the "Admin" drop down menu (upper right corner)
- 3.) Click "Services" tab
- 4.) In bottom grid, find the Rochester line and click "Configure Subscription" (far right)
- 5.) Click on "Add Another Service Administrator" (scroll down toward the bottom)
- 6.) If your email address does not show up, type it in.
- 7.) Hit green "Submit" at the bottom
- 8.) To verify a new Administrator has been added, click the "Admin" drop down menu
- 9.) Click "Services" tab
- 10.) Click "Configure Subscription". Was your email added?
- 11.) Now click "Modules" tab (blue tab upper screen)
- 12.) "Product Track US" should now appear in the drop down menu
- 13.) If having trouble see your RDC representative or call AI at 800.333.0538, ext 5132